



## CUSTOMER AUTOPAY OR DIRECT PAYMENT TERMINATION

**\*\*Termination request must be received by the 5<sup>th</sup> to be effective for the current month.\*\***

I hereby authorize the City of Troy to terminate monthly debit payments for utility services on the account indicated below.

UTILITY ACCOUNT NUMBER(S): \_\_\_\_\_

CUSTOMER NAME: \_\_\_\_\_

CUSTOMER ADDRESS: \_\_\_\_\_

NAME ON BANK ACCOUNT: \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

To terminate direct payment service, please return this completed form to:

City of Troy Utilities  
PO Box 549  
Troy, AL 36081

OR email to [utilitybilling@troyal.gov](mailto:utilitybilling@troyal.gov)

Once the termination is processed, your utility bill must be paid by mail, in office, or online. For questions concerning this matter or utility services in general, please call our office at 334-566-0177 or email us at [utilitybilling@troyal.gov](mailto:utilitybilling@troyal.gov).

**THIS SPACE RESERVED FOR OFFICE USE ONLY**

Date Received: \_\_\_\_\_ Date Removed: \_\_\_\_\_